

# MAIN METER APPLICATION FORM



## APPLICATION FORM FOR THE SUPPLY OF POTABLE WATER AND CONSUMER SERVICE AGREEMENT.

Task:

(General Conditions and Regulations for the supply of POTABLE WATER)

### APPLICATION TO AQUAGIB LTD FOR THE SUPPLY OF POTABLE WATER THROUGH A PERMANENT MAIN METER CONNECTION TO THE MAINS.

1. NAME OF APPLICANT (BLOCK LETTERS) \_\_\_\_\_

2. ADDRESS WHERE MAIN METER SUPPLY IS REQUIRED \_\_\_\_\_

\_\_\_\_\_ TEL \_\_\_\_\_

3. DESCRIPTION OF PREMISES \_\_\_\_\_

\_\_\_\_\_

4. State whether previously a consumer of Potable Water supplied by the Government / AquaGb Ltd and if so, where YES/NO \_\_\_\_\_

5. Do you have a legal right to occupy the premises where the supply is required YES/NO

6. The supply is required on \_\_\_\_\_

A. I/We hereby request AquaGib Ltd to supply me/us with potable water through a Main Meter for the purposes specified above and agree to pay for the same, until such time as I/We give notice in writing for the discontinuance thereof, at such rates as may be charged by AquaGib Ltd, as consequence of their License Agreement with the Government and to abide by and conform with the provisions of the Public Health Ordinance and any Bye-Laws and Regulations made thereunder with respect to water supply and with the conditions of supply set forth on this agreement a copy of which I/We retain for my/our guidance and any other conditions and regulations which may be prescribed from time to time hereafter by the Government or by AquaGib Ltd, on behalf of the Government.

B. I/We understand that a Main Metered supply requires payment directly by me/us on the quantity supplied by the Main Meter over and above 5% in any one month of the total sum of individual connected Sub-Meters and that a disconnection of the Main Meter either at my/our request or for any other purpose will result in the loss of water supply to the Sub-meters.

DATED \_\_\_\_\_ DAY OF \_\_\_\_\_ 20\_\_\_\_\_

SIGNATURE OF APPLICANT \_\_\_\_\_

ADDRESS \_\_\_\_\_

\_\_\_\_\_

#### FOR OFFICIAL USE ONLY

POTABLE WATER NO: \_\_\_\_\_

A/C No: \_\_\_\_\_

CYCLE No: \_\_\_\_\_

Date of completion: \_\_\_\_\_

Leave on as from: \_\_\_\_\_

Deposit: \_\_\_\_\_

\_\_\_\_\_

Remarks: \_\_\_\_\_

Reconnect Supply: \_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

Provide Permanent Potable Water: \_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

Tariff  Route No

Customer Service: \_\_\_\_\_

District

# GENERAL CONDITIONS AND REGULATIONS UNDER WHICH AQUAGIB LTD WILL SUPPLY POTABLE WATER THROUGH PERMANENT CONNECTIONS TO THE MAINS

## APPLICATIONS

1. Applications for the supply of potable water for any purpose must be made on the form prescribed by AquaGib Ltd.

## COST OF CONNECTION

2. The first cost of any branch or communication pipe necessary to enable the supply to be given shall be borne by the party making the application, who shall be required to deposit the amount of the estimated costs of the work, inclusive of all materials, before it is commenced. Tapping the main, fixing the ferrule, laying the communication pipe to the boundary of the premises, fixing the stopcock and cover, installing the meter, etc., shall be carried out by the AquaGib Ltd workmen at the cost of the applicant.

## COMMUNICATION PIPES

3. All communication pipes made to communicate with any MAINS situated under any public highway, or any other place of public or general resort, shall become part of the waterworks of Gibraltar and be under the entire control and management of AquaGib Ltd and all the expenses necessarily incurred by AquaGib Ltd in maintaining in good condition such communication pipes shall be paid by AquaGib Ltd.

## SUPPLY TO BE BY METER

4. The supply shall be by meter which shall be provided by AquaGib Ltd and the charges for water consumed shall be based on the registration of such meter.

## POSITION OF METER

5. The Engineer to AquaGib Ltd shall determine the position where the service pipe shall enter the premises and also the position of the meter and stopcock. The meter shall be placed in a convenient and accessible position and where in a position to which the public have access, in a locked box, a key of which shall be kept by AquaGib Ltd. In general all meters shall be placed as near the MAIN as practicable.

## METER RENTAL

6. The consumer shall pay a standing charge in respect of each meter at such a rate as may from time to time be fixed by AquaGib Ltd.

## ACCURACY OF METERS

7. AquaGib Ltd shall at their own expense keep all meters provided by them in proper order for correctly measuring the supply of water. AquaGib Ltd shall for the purpose of aforesaid have access and be at liberty at all reasonable times to remove, test, inspect and replace any such meters.

Should the meter upon test be found to have stopped registering or to be registering incorrectly the charges to be made for the water consumed shall be based on an estimate or upon average consumptions where applicable.

Should the consumer dispute the accuracy of the register of the meter by written notice within ten (10) days of the receipt of the account, the matter will, on payment of a deposit prescribed by AquaGib Ltd be tested by AquaGib Ltd (at which test the consumer or his representative may be present) and if the meter is found to be registering incorrectly, AquaGib Ltd will add or deduct from the account in dispute only, and the fee paid for testing shall be refunded. A plus or minus 5% variation in registration shall be deemed accurate registration.

## INTERFERENCE WITH AQUAGIB LTD APPARATUS

8. AquaGib Ltd will (without prejudice to any other right or remedy) institute legal proceedings against any person who wilfully or by culpable negligence injures or suffers to be injured any meter or fittings being part of the waterworks of Gibraltar, or fraudulently alters the index to any meter, or prevents any meter from duly registering the quantity of water supplied or fraudulently abstracts or uses water supplied by AquaGib Ltd.

## PIPES, FITTINGS, ETC, IN PREMISES

9. No person shall for the conveying, delivering, receiving or using the water supplied by AquaGib Ltd fix, fit or use any pipe, tap, cock, tank or other fitting which shall not be of good quality and of such type, strength and standard as in the opinion of the Engineer to AquaGib Ltd complies with the WATER RULES and is fit for the purpose. The consumer shall maintain all such pipes, taps, cocks, tanks and other fittings in good condition and repair and renew them when necessary.

## NOTICE OF ALTERATIONS

10. No alterations or additions shall be made to the water supply installations of the premises until after forty-eight (48) hours notice thereof has been given to AquaGib Ltd.

## WASTE, ETC, OF WATER

11. No person supplied with water by AquaGib Ltd shall cause or suffer any pipe, tap, cock, tank, fitting, bath or other apparatus or receptacle to be out of repair or it be so used or contrived that the water supplied is likely to be wasted, misused, unduly consumed or contaminated, or so as to occasion or allow the return of any water or foul air or other impure matter into any pipe of AquaGib Ltd.

The consumer shall be responsible for any overflow, leakage, or other waste which may arise from or be occasioned by the pipes, taps, cocks, tanks or other fittings or apparatus beyond the outlet side of the meter.

## INSPECTION

12. AquaGib Ltd shall by their officers, servants or workmen have access at all reasonable times to meters, pipes, taps, cocks, tanks and other fittings of the premises.

## REGISTRATION OF SUPPLY

13. AquaGib Ltd reserves the right to restrict the supply or to cut it off for the purposes of conducting tests to locate leakages in pipes, etc., and/or should exceptional circumstances compel them to do so. A constant supply is not guaranteed.

## CHARGES FOR WATER

14. The charge to be made for potable water consumed but accounts shall be at the rate from time to time notified by AquaGib Ltd.

All charges accrue day by day as the water is consumed but accounts will be as a general rule, rendered monthly.

Payment is at all times due on demand.

## DEPOSITS

15. The consumer shall give to AquaGib Ltd (if required so to do) full security for the payment to them of all monies which may become due to them respecting potable water to be supplied or apparatus to be furnished by AquaGib Ltd.

## DISCONTINUANCE OF SUPPLY

16. If any fee charge, expense, etc., payable by the consumer under these Conditions and Regulations shall be due and not paid, or if the consumer shall have failed to make any deposit required by AquaGib Ltd by way of security, AquaGib Ltd may, without notice cut off the supply of potable water.

AquaGib Ltd will decline to supply potable water if the water supply installation of the premises or any fittings in connection therewith fail to satisfy them and will cut off the supply if such installation and fittings are not kept in good condition or repair.

The consumer shall notify AquaGib Ltd in writing, whenever he ceases to require a supply of potable water and shall be held liable for any water consumed in the premises until such notification is made.

## COMMUNICATION

17. All enquiries and complaints respecting supply of potable water and all communications respecting accounts should be addressed to AQUAGIB LTD, SUITE 10B, LEANSE PLACE, 50 TOWN RANGE, GIBRALTAR.

## VARIATION

18. AquaGib Ltd may from time to time amend these General Conditions and regulations and such variations shall be notified to the consumer by a notice in the "Gibraltar Gazette".